

POLICY MAPPING ON eHEALTH POLICIES AND INITIATIVES (INCLUDING ON CANCER CARE) IN **MOLDOVA**

This Country Factsheet was first prepared for the eCAN Joint Action and updated for the eCAN+ Joint Action. It is prefilled with publicly available information and was sent for review to country experts on eHealth and cancer care. The Country Factsheet serves as the basis for the preparation of an overview of eCAN relevant policies and initiatives in all EU and EEA countries.

The Joint Action ‘**Enhancing digital capabilities of cancer centres in Europe to improve prevention and care**’ (eCAN Plus) aims to bring the benefits of digital health to all citizens, patients and health care professionals to improve cancer prevention and care across Europe. The rising use of telemedicine and innovative legal framework of European Health Data Space offer opportunity to better address population health needs. Built on the experience of the eCAN JA, this project contributes to integrating digital tools and improving health data use for the benefit of cancer patients. The JA foresees to bring lasting impact to different targeted audiences. The project’s expected outputs pave the way for a wider rollout of **eHealth in oncology** but also supports decision-makers by providing recommendations and guidelines.

This country factsheet was originally **pre-filled in the beginning of 2026** with publicly available information by

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The country factsheet includes chapters on:

- 1 definitions**
- 2 governance**
- 3 strategies/policies**
- 4 legislation**
- 5 cancer specific eHealth solutions**

Any questions? – Please get in touch via ecan@goeg.at.

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1 DEFINITIONS

Table 1 : Deviations in the use of international definitions for eHealth terms - Moldova

Term	Definition	Deviation
eHealth	The WHO defines eHealth as « cost-effective and secure use of information and communications technologies in support of health and health-related fields, including health-care services, health surveillance, health literature, and health education, knowledge and research ». ¹	No official definition of term in national documents identified.
mHealth	« Mobile health (mHealth) is defined by the World Health Organization's (WHO) Global Observatory for eHealth as « medical and public health practice supported by mobile devices, such as mobile phones, patient monitoring devices, personal digital assistants (PDAs), and other wireless devices ». ²	No official definition of term in national documents identified.
dHealth	The EU defines digital health (dHealth) and care as referring to « tools and services that use information and communication technologies (ICTs) to improve prevention, diagnosis, treatment, monitoring and management of health-related issues and to monitor and manage lifestyle-habits that impact health ». ³ The WHO defines digital health as « the field of knowledge and practice associated with the development and use of digital technologies to improve health. Digital health expands the concept of eHealth to include digital consumers, with a wider range of smart-devices and connected equipment. It also encompasses other uses of digital technologies for health such as the Internet of things, artificial intelligence, big data, and robotics. » ⁴	No official definition of term in national documents identified.
telehealth	The WHO defines telehealth broader than telemedicine « as it includes computer-assisted telecommunications to support management, surveillance, literature, and access to medical knowledge. » ⁵	No official definition of term in national documents identified.
telemedicine	The EU Commission defines telemedicine as follows (EU Commission definition, COM(2008)689) : « Telemedicine is the provision of health care services, through the use of ICT, in situations where the health professional and the patient (or two health professionals) are not in the same location. It involves the secure transmission of medical data and information, through text, sound, images, or other forms needed for the prevention, diagnosis, treatment, and follow-up of patients. » ⁶	No official definition of term in national documents identified.
teleconsultation	PAHO describes teleconsultation (also sometimes referred to as remote consultation or telehealth), as « interactions that happen between a clinician and a patient for the purpose of providing diagnostic or therapeutic advice through electronic means. » ⁷	No official definition of term in national documents identified.

¹ WHO EMRO - eHealth

² mHealth Assessment: Conceptualization of a Global Framework - PMC (nih.gov), mHealth

³ Events - Smart4Health

⁴ Digital health EURO (who.int)

⁵ telehealth – DigitalHealthEurope

⁶ Telemedicine – DigitalHealthEurope

⁷ <https://www3.paho.org/ish/images/docs/covid-19-teleconsultations-en.pdf?ua=1>

Term	Definition	Deviation
health app	Essén et al. 2022 define health apps as « a computer program or software application (designed to run on a mobile device) “intended to be used specifically for managing, maintaining, or improving the health of individual persons, or the delivery of care” (ISO https://www.iso.org/standard/78182.html (2021), p 5). »	No official definition of term in national documents identified.

Further information:

- No further information identified.

2 GOVERNANCE

Table 2 : Overview on eHealth governance - Moldova

Question	Answer	Comments/Experience
Is there a Ministry or State Secretariat explicitly in charge of eHealth/dHealth in place? If so, which Ministry?	Yes	The Ministry of Health ⁸ of the Republic of Moldova is responsible for the topic of eHealth.
Does the Ministry who oversees health care also have a specific Department or Unit in charge of eHealth/dHealth?	Yes	The Information Technology and Communications Service (eHealth) is a specialized subdivision of the Ministry of Health ⁹ .
Is there a national eHealth governance board in place?	No	No further information available.
Is there a public eHealth agency in place? At which level (national, regional)? Which functions does this agency cover?	Planned	The creation of a dedicated eHealth agency for Moldova is planned ¹⁰ . The agency should oversee the implementation of the Electronic Patient Records (EHR). ¹¹ There is however an Electronic Government Agency, which is also appointed keeper of the EVO application, allowing citizens to access their data including health related data such as insurance status, family doctor, vaccine information and other health information. ¹²
If no, are there any other public institutions working in the field of eHealth?	Yes	For example, the National Health Insurance Company CNAM operates the national digital e-prescription system for medicines and medical devices. The system is in place since April 2025. ¹³
Are dHealth / eHealth tools in the outpatient sector publicly paid or covered in your benefits package (e.g. by sickness fund or national health service)? If yes, please describe how.	No	dHealth/eHealth tools are not publicly covered. However, the EVO (public) app (digital citizenship app) can be considered providing access to live data about insurance, paid leave, although its healthcare-related functionality remains limited.
Are dHealth / eHealth tools in the inpatient sector automatically covered in your benefits package or do you need to pay extra (e.g. for telehealth consultations or telereha) compared to standard treatments?	N/A	No further information available.

⁸ [Ministry of Health of the Republic of Moldova](#)

⁹ [Ministerul Sănătății al Republicii Moldova](#)

¹⁰ See also the National Program for Digitalization and Innovation in Health 2025–2030:

gov.md/sites/default/files/media/documents/sedinte-de-guvern/2025-08/NU-651-MS-2025.pdf

¹¹ [Digital health and regional hospitals: Moldova's multi-million reform roadmap](#)

¹² [Government e-services to be available via EVO mobile app | GUVERNUL REPUBLICII MOLDOVA](#)

¹³ [Moldova enhances digital health with 14 new e-prescription features](#)

Question	Answer	Comments/Experience
Are there any comprehensive cancer centres focussing on eHealth or telehealth treatments? If yes, which ones and for which specific fields?	Yes	The Oncological Institute (Institutul Oncologic, IMSP) ¹⁴ is a comprehensive cancer center in Moldova. It also participates in several projects related to eHealth, including the eCAN+ JA. IMSP is an associate member of the OECI Network. ¹⁵

Further information:

- No further information identified.

3 STRATEGIES/POLICIES

Table 3 : Overview on strategies and policies for eHealth and cancer care - Moldova

Question	Answer	Comments/Experience
Is there a national eHealth strategy in place?	No	There is no dedicated national eHealth strategy for Moldova in place.
If yes, which stakeholder groups have been included in drafting the national eHealth strategy?	N/A	No further information available.
Are there regional eHealth strategies? If so, can you indicate whether in all regions or only some? Can you provide some (exemplary) documents?	No	No further information available.
If yes, which stakeholder groups have been included in drafting such regional strategy/ies?	N/A	No further information available.
Are there strategy/ies explicitly referring to / including eHealth cancer care?	No	No further information available.
If not, are there discussions ongoing to develop a national eHealth strategy?	No	The National Program for Digitalization and Innovation in Health 2025–2030 ¹⁶ provides for the development of a national digital health architecture and eHealth governance mechanisms. But, it does not explicitly define a separate national eHealth strategy with specific implementation deadlines
Is there a National Cancer Plan in place?	Yes	There is a Moldova National Cancer Control Plan 2016-2025 in place. ¹⁷ As of the first quarter of 2026, the next National Cancer Control Plan (NCCP) has been finalized, approved by the Ministry of Health, and has been sent to the European Commission for approval. Also recently, Moldova ‘has declared cancer control a national priority, with a focus on upgrading care infrastructure and the availability of diagnostic and treatment technologies.’ ¹⁸
If yes, does the National Cancer Plan refer to eHealth?	N/A	No further information available.
In the light of the EU „Beating Cancer Plan” – are there any recent plans to update or modify existing plans? If yes, what is the timeline?	N/A	The National Program for Digitalization and Innovation in Health 2025–2030 and the next National Cancer Beating Plan

¹⁴ [Oncology Institute – Official webpage of the Oncology Institute](#)

¹⁵ [Members in Moldova](#)

¹⁶ [gov.md/sites/default/files/media/documents/sedinte-de-guvern/2025-08/NU-651-MS-2025.pdf](#)

¹⁷ [Moldova National Cancer Control Plan - ICEC](#)

¹⁸ [Moldova Advances Efforts to Address Childhood and Other Cancers](#)

Question	Answer	Comments/Experience
		2026-2030 are written in accordance with EU «Beating cancer plan». ¹⁹
Are there any indicators in eHealth policy or national programmes on cancer care measuring the progress of the use of eHealth in cancer care?	No	No further information available.
Are there any other cancer care specific eHealth initiatives, f.e. by other stakeholders than policy makers / public authorities?	Yes	For example, with support from Moldova's research and education network RENAM, a national colposcopy network using digital tools and telemedicine is in place to enhance early detection of cervical cancer. ²⁰ A cooperation document was signed between the MoH and WHO Europe for the years 2026 and 2027, during which digitalisation should play a major role. ²¹

Further information:

- No further information identified.

4 LEGISLATION

Table 4 : Overview on eHealth and cancer legislation - Moldova

Question	Answer	Comments/Experience
Is there a general legal framework covering eHealth related topics in your country?	No	Legislation on eHealth is scattered across different legislator documents. ²² There is a planned legal framework under review for the implementation of the Electronic Health Records. ²³
Is there specific legislation on the use of telemedicine?	No	There is no comprehensive and specific telemedicine legislation in Moldova. During COVID-19 telemedicine was authorised, but now is rather used as a complementary tool. ²⁴
Is there specific legislation explicitly referring to cancer prevention?	Yes	Prevention, early diagnosis and treatment of cancer of the urogenital system in women and men and of breast cancer and cervical cancer prevention through cervical screening are regulated as being in the coordination of the Ministry of Health in Article 3 of LAW No. 138 of 15-06-2012 regarding reproductive health. ²⁵
Is there specific legislation explicitly referring to / including eHealth in cancer care?	No	No further information available.

Further information:

- No further information identified.

¹⁹ <https://gov.md/sites/default/files/media/documents/sedinte-de-guvern/2025-08/NU-651-MS-2025.pdf>

²⁰ [How Moldova is bringing cervical cancer screening closer to home - In The Field](#)

²¹ [Moldova to digitalize healthcare with WHO support](#)

²² [Telemedicine in Moldova - a new way to help people who need care remotely](#)

²³ [Electronic health record. First public consultation held](#)

²⁴ [Telemedicine in Moldova - a new way to help people who need care remotely](#)

²⁵ [MDA-111901 \(EN\).pdf](#)

5 CANCER SPECIFIC eHEALTH SOLUTIONS

Table 5 : Overview on cancer specific eHealth solutions in use – Moldova

Area of application/ type of solutions	Login Websites	Apps	Webinars	Multi-disciplinary teleconferences (HCP-HPC)	Teleconsultation (HCP-patient)	Telemonitoring via devices	Other, please specify
Ecosystem	Yes, Electronic Health Records, being currently implemented	Yes, EVO (public) app allowing citizens to digitally access their data, including some health-related data ²⁶	-	-	Yes, x.doctor (private) telemedicine platform offering video and chat consultations with doctors and pharmacy ²⁷	-	-
Prevention of Cancer	-	-	-	Yes, National Colposcopy Network ²⁸	-	-	-
Treatment of Cancer	-	-	Yes, online training for improving oncological services for cancer patients by the Oncology institute ²⁹	-	-	-	-
'Living with cancer'	-	-	-	-	-	-	-
Rehabilitation from Cancer	-	-	-	-	-	-	-
Palliative Cancer Care	-	-	-	-	-	-	-

Further information:

- No further information identified.

²⁶ [Government e-services to be available via EVO mobile app | GUVERNUL REPUBLICII MOLDOVA](#)

²⁷ [x.doctor — #1 Telemedicine App & Health Marketplace in Moldova | Online Doctors 24/7](#)

²⁸ [How Moldova is bringing cervical cancer screening closer to home - In The Field](#)

²⁹ [JICA held an online training on "Improving the Oncological Services for Cancer Patients" for Oncology Institute in Moldova | Where We Work - JICA](#)

Table 6 : Number of eHealth solutions available and in use – Moldova

Question	Answer	Comments/Experience
How many eHealth solutions (in the sense of medical devices and thus ‘authority approved/certified’) solutions are existing currently in your country in the context of cancer care/treatment?	N/A	No further information available.
Is there a website or other information on solutions that are recommended to the public for use (e.g. a selection of health apps that are recommended to cancer patients or in general)?	N/A	No further information available.
Can you give an estimation on how the split between private and public apps are available? Give an estimate percentage of public solutions.	N/A	No further information available.
How can providers and patients assess if the apps are reliable? Is there a certification or quality approval procedure in place? If yes, which kind of procedure?	N/A	No further information available.
How many Health Care Providers use such solutions? Which sector uses rather which types of solutions?	N/A	No further information available.

Further information:

- No further information identified.